

RULES OF ACCOMMODATION IN THE CAMPING CARAVANSARAI

Guest Registration

For registration, you must provide an identity document of the main guest from the group, make full payment for the cost of living. There is a payment of a deposit in the amount of 10,000 tenge, which is refundable in full upon departure, in the absence of violations of the rules of residence.

Accommodation rates

Tariffs are approved by the head. Tariffs are posted on the website <https://altynemel.kz> and information stand.

Places of residence

Camping is based on the concept of free accommodation, with the active use of the territory of the farm by tourists.

Camping consists of equipped places for living: - guest house - campers and motorhomes - tents

Estimated entry time to the campsite is from 13:00 noon. Check-out time is until 12 noon. In case of exceeding the time of stay for more than 24 hours, an additional fee of 1/24 of the cost of living per day, for each hour of excess, will be charged.

Cooking food.

Cooking is possible in the following places: - in the summer kitchen, - on kitchen equipment in campers and motorhomes, - in the kitchen of the guest house, if you are staying in the house - on the barbecue, installed in the designated place

If you cook by yourself, you have the right to use available utensils and kitchen utensils. After eating, wash dishes and utensils after you, put them in a storage place. Dishes and kitchen utensils are available in the kitchen of the guest house, in the summer kitchen, and in luxury campers. For residents of other campers, tents, dishes can be issued by the Administrator at the request of the residents, according to the inventory. Dishes must be returned in clean condition upon delivery.

Ordering meals.

Guests can pre-order meals from the menu. The order must be reported to the administrator no later than 24 hours before check-in at the campsite, and also 24 hours before the time of readiness.

Meal

It is possible to eat in the dining room in the guest house, on the street under a canopy, in campers on tables.

After eating, if you cooked on your own, you need to clean up after yourself so that other tourists after you can use these places.

If you ordered cooking, then the camping staff will clean the dishes and tables.

Bathrooms

The campsite has:

- a separate building in which there are 2 male and 2 female toilets in separate rooms, as well as 4 showers with hot water - a toilet room with a shower in the guest house for residents of the guest house
baths on wheels - a separate rustic toilet - toilets in the toilets in campers should not be used unless absolutely necessary, as they are not connected to the sewer, but you can wash and take a shower.

Parking

Parking of guests' cars is possible on the territory of the campsite in designated places. The gates of the campsite are closed at night, thus restricting the access of unauthorized persons.

Russian Sauna

Guests can use the Russian wood-burning sauna for a fee. Self-ignition of the sauna stove by tourists is possible.

Responsibility for the safety of things

The administration of the campsite does not take responsibility for the safety of the belongings of tourists. Campers have burglar-resistant doors and windows. If necessary, you can deposit valuables with the administrator in the storage room or in the safe.

Rules of conduct for campers

The campsite is primarily intended for accommodation of tourists visiting the national park. The stay of the park guests is usually limited to 1-2 nights. After visiting the attractions of the park, tourists are very tired on the road, so it is necessary to provide the opportunity to rest, observe the silence mode after 10 pm.

At the campsite, we limit the use of hard liquor to ensure the safety of campers, the household and employees from inappropriate actions of persons in a state of intoxication.

The common camping areas are the territory unoccupied by campers, buildings and cars, a place under a canopy, a dining room in the house, a summer kitchen, a garden. In these places, tourists are allowed to be freely.

A fire and a brazier can be kindled in a designated place in calm weather with the consent of the administrator. Responsibility for ensuring fire safety rests with tourists lighting a fire.

We ask you to take care of the trees, do not pluck the fruits.

We ask you to be sensitive when using campers - windows, doors and hatches should be opened carefully, without much effort. For advice on the use of camper and motorhome equipment, please contact the administrator.

Garbage

At the campsite, we sort household waste into three categories:

- bio-waste - solid waste for disposal (cans, non-combustible materials, bottles). We hand over bottles and cans for recycling. - waste for burning (paper products, cardboard, wood)

garbage containers are located under a canopy and are signed. And also signed trash cans in the house and in the summer kitchen.

Health care

There is a rural hospital in the village of Basshi. If you need medical assistance, notify the administrator and contact the hospital - Address: Basshi, st. Mametova, 9. Phones: +7 (72840) 4 52 44; +7 (72840) 4 54 62). And also the administrator has a first aid kit, the composition of the first aid kit is not standardized.

Internet

In the village of Basshi, 4G cellular Internet from Beeline and Tele 2 operators works perfectly. If necessary, you can use the Wi-Fi connection from the administrator's mobile device.

Precautions when using gas equipment

When using gas stoves and heating appliances, precautions should be taken when working with gas and fire. If you smell gas, you should immediately leave the camper for fresh air and inform the administrator. After using the gas equipment, close the gas cylinder valve.

Smoking

We completely limit the smoking of tobacco products in the guest house, campers and motorhomes, in tents. Guests can smoke on the campsite, away from non-smoking residents and campers, away from the location of cars, gas bottles.

For feedback and suggestions.

The book for reviews is located at the administrator.

Tel. manager 87772266560 and WhatsApp (Mars Gallyamov). For handling complaints and suggestions.